

# TONASKET Natural Foods Co-op

## Information for our Valued Community

Due to the unusual circumstances we are experiencing we want to make you aware of the measures we are taking to protect you and our staff. These are generally temporary, although some measures could remain as preventative in the future.

### Effective 3/20/20 the hours of operation will be:

Monday – Saturday 9 am to 6 pm

Sunday 11 am – 4 pm

This reduction in store hours will allow more time for complete sanitization of all surfaces after closing.

Additional measures we are taking are as follows:

- No self-serve nut butter – we will pre-pack some and have it available.
- Please do not bring your own containers for bulk foods. Please use the provided bags or purchase new bottles/spice jars.
- Please use disposable gloves provided throughout the store before handling produce, bulk coffee bins, scooping bulk foods.
- Coffee/Tea service is provided. Please use single use paper cups. No refills, no personal cups.
- The Deli is open for **take-out service**. The window is open 11 – 2 each day. Sandwiches, salads, are available at the window and in the refrigerated section. Hot soup is available daily at the window until closing. Hot entrée is temporarily discontinued for lack of demand.
- Those in a high risk group can shop between the hours of 9 am and 10 am with minimal contact with others. We request that shoppers allow the high risk folks the time and space to shop as needed.
- Want to pick-up a grocery order curbside? We can offer this service in the following manner: please call or email ([info@tonasketcoop.com](mailto:info@tonasketcoop.com)) your order 24 hours in advance. Payment is required at the time the order is placed via credit card. Please call when you arrive and we will bring it to your car or you can come in to get it. Orders are limited to 20 in stock items and there will be a \$5.00 service charge. 509 486 4188 This service is new and will be reviewed over time and may be amended.
- Please be aware that all of our suppliers of all products are experiencing many shortages. We will continue to order all items but we do not expect to receive all items. This could continue for a period of time. Please be considerate of others and do not hoard products. Select a reasonable quantity so that everyone can get what they need.
- We are practicing social distancing. Please allow others plenty of space and do not crowd the check-out counter, etc. We all need to be mindful and allow lots of extra space for all. Please do not come to the store if you are unwell.

We will continue to do our best during these uncertain times. Be safe and be well.

Thank you for your support.